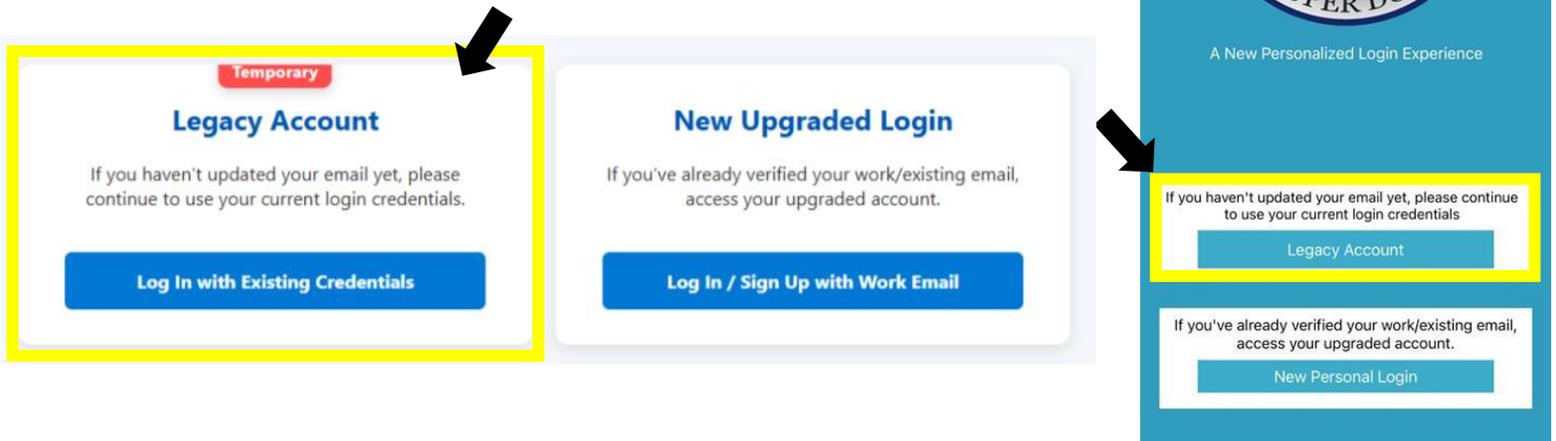


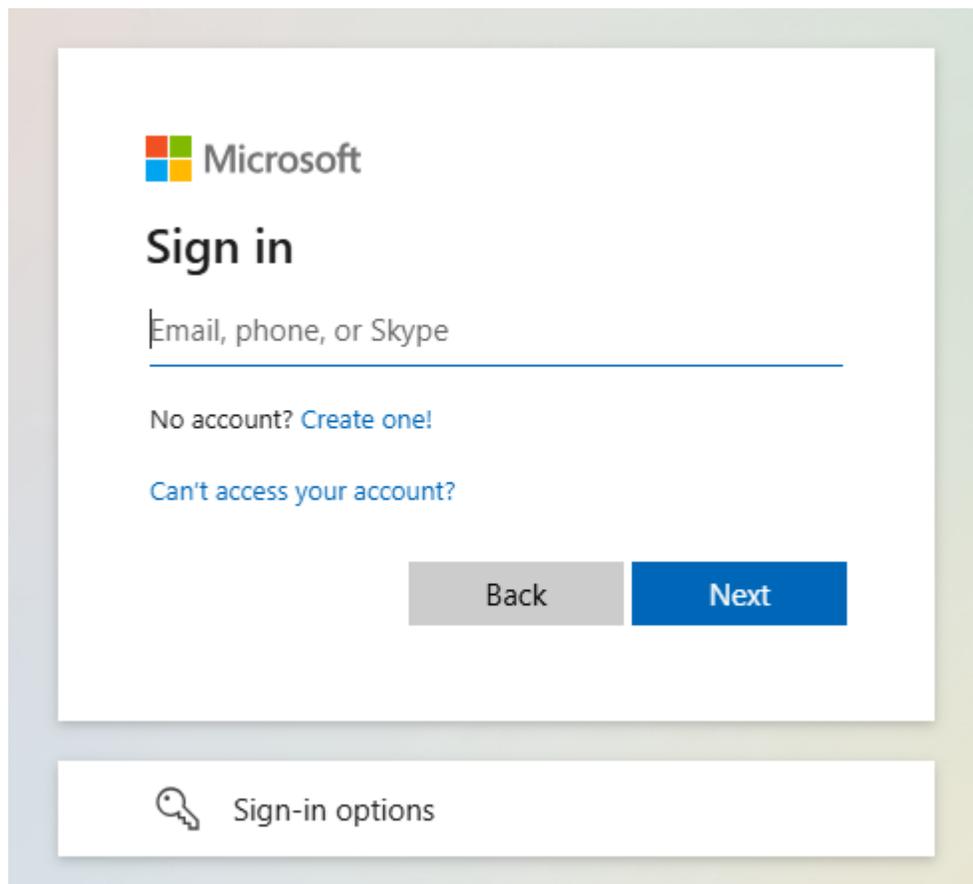
User Account Not Authenticated.

If you have not authenticated your work email address to your legacy account credentials, please follow the below steps:

1. Click the Temporary “**Legacy Account**” prompt



2. This will bring you into the legacy account portal where you can login using your business login credentials (e.g. username@acoapp.com)



- After logging into your legacy account, you will be prompted to authenticate your personal email address. Type in your personal email address and click: **Request OTP**

Request OTP

Attention! Email Verification Required!

Our records indicate that you have not yet verified your email address. Please type in your work email below and click Verify My Email to receive your verification code.

Enter new email:

Request OTP



Please wait for ~60 seconds for OTP to arrive to email.

OTP has been sent to:

Enter 6-digit OTP:

Verify OTP



Your email has been verified.

- Once Personal has been confirmed, sign out of your legacy account and follow the below directions on signing up for your **New Upgraded Login**.

- Click the **“New Upgraded/ Personal Login”** prompt.

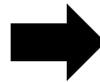
Legacy Account
If you haven't updated your email yet, please continue to use your current login credentials.
Log In with Existing Credentials

New Upgraded Login
If you've already verified your work/existing email, access your upgraded account.
Log In / Sign Up with Work Email

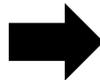
Legacy Account

New Personal Login

- You will then be brought to the new login page. Select: [Sign up now](#) and follow the prompts using **same email** address authenticated on Legacy account.



- Continue following prompts after verifying your personal email address and click **Create** button once complete. Please complete the onboarding form (*if your account is asked to do so*).



User Onboarding	
First Name	James
Last Name	Fraaaaaney
Phone Number	(904) 444-1234
Job Title	...
PRACTICE INFORMATION	
Practice	Florida Doctors USA
Organization Affiliation (ACO/MSO/Reach etc.)	Florida ACO
NPI	
Office Address	2326 s Congress ave
Office Consultant (if applicable)	
REQUEST ACCESS FOR	
ADT	<input checked="" type="checkbox"/>
Caretracker	<input checked="" type="checkbox"/>
Not sure	<input type="checkbox"/>
Submit	
Sign out	



If you have any questions regarding your app account please contact your consultant or reach out to support@techtitanhealth.com with your First name, Last name, Provider consultant name, and ACO Deployment name. We will be able to guide you with the relevant information above.